

STAKEHOLDER MANAGEMENT FRAMEWORK OF VALUE CHAIN

ALLY FREEHOLD AND LEASEHOLD REAL ESTATE INVESTMENT TRUST

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Stakeholders	Expectations	Guidelines	Participation channels
Tenant	Fair trade practices and effective response to complaints	Comply with trade terms and conditions, including efficient service.	<ul style="list-style-type: none"> Online meeting / email / phone Contact through the property manager of the project
Vendors or Partners	Fair trade practices and business cooperation to create mutual growth	Treat partners equally according to trade terms and conditions, have transparent and fair procurement processes, share knowledge and support the development of collaborative working processes	<ul style="list-style-type: none"> Online meeting / email / phone Contact via the trust manager or the property manager of the project
Creditor	Paying debts on time and complying with the terms and conditions of rights and duties including related contracts	Repay debts on time and under specified conditions, including being responsible for maintaining important financial ratios that do not exceed the requirements and complying with various conditions in contracts related to issuing debentures and loans from financial institutions	<ul style="list-style-type: none"> Online meeting / email / phone Contact via the trust manager
Unitholders	Stable and well managed performance of the trust with sustainable growth in returns	Invest in quality assets Manage the trust to achieve stable business growth and create sustainable returns and conduct business in accordance with the principles of good governance. Along with appropriate risk management of the trust.	<ul style="list-style-type: none"> Unitholders meeting Opportunity day activity organized by the Stock Exchange of Thailand Contact via the trust manager, investor relations department Email: ir.allyreit@allyglobal.com Website: www.allyreit.com
Trustee	The management of the trust carried out by the trust manager is in accordance with the trust deed and related laws. Including not causing serious damage to the benefits of the trust or unit holders	Manage the trust in accordance with the terms and conditions of the contract. Establish trusts and related laws, along with conducting business in accordance with good governance and continuous risk management.	<ul style="list-style-type: none"> Online meeting / email / phone Contact via the trust manager
REIT Manager (BOD / Executive / Employee)	Manage the returns of unitholders and adhere to the principles of sustainability in being responsible to other stakeholders fairly.	Manage the trust with ethics in accordance with trust Deed, Trust Manager Appointment Agreement and related laws including sustainability with consideration of ESG operations	<ul style="list-style-type: none"> Online meeting / email / phone Contact via the trust manager Channels for reporting wrongdoing website: https://www.allyreit.com/th/about/corporate-governance/whistleblowing-form
Property Manager	Fair trade practices and business development cooperation to create mutual growth	Comply with the terms of the Property Management Appointment Agreement and commercial terms, operate ethically and support the development of collaborative processes.	<ul style="list-style-type: none"> Contact via trust manager Email: pom-group@allyglobal.com Website: www.allyreit.com
Shoppers (Customers) and Community	Good relations with the community Compliance with social and environmental laws, networking and cooperation to jointly develop communities, society and customers (shoppers)	Participate in the community by creating social activities and comply with relevant laws to prevent having affect on the community and customers (shoppers)	<ul style="list-style-type: none"> Organizing activities with the community Contact via trust manager or property manager of the project Website: www.allyreit.com
Regulatory agencies	Compliance with relevant laws, regulations and transparent disclosure of operating information.	Participate in industry consultations and social activities with regulatory agencies such as the SEC and the Stock Exchange of Thailand, etc , including compliance with laws and regulations related to good corporate governance.	<ul style="list-style-type: none"> Support for projects organized by regulatory agencies Email / phone Contact via the trust manager Email: rnc.allyreit@allyglobal.com Website: www.allyreit.com
Government agencies	Compliance with relevant laws and regulations	Participate in community and social activities with various government agencies, comply with the law and related regulations, Good corporate governance Including anti-corruption	<ul style="list-style-type: none"> Support for projects organized by the government sector Email / phone Contact via the trust manager or property manager of the project Website: www.allyreit.com